

Service catalog





Service catalog

Established for over 15 years, Taikonauten GmbH employs a team of 30 specialists, committed to delivering high-quality products & services with a focus on enhancing user and customer experiences. Below is an overview of the services offered by Taikonauten GmbH.

For further information or to submit requests, contact is available via:

Email: pm@taikonauten.com | Phone: +49 30 60 989 456 0

Appointment scheduling is available [here](#) or through our website.

Strategy

User Centered Consulting

- Customer Journey Mapping
- Customer Feedback-Systems
- Service Design (e.g. Blueprint)

Workshops & Programmes

- Agile/Scrum Coaching
- Co-Creation Workshops
- Design Thinking Workshops
- Ideation & Innovation Labs (e.g. Design Sprints)
- Requirement & Scoping Workshops
- Team Enablement Program
- Workshop Facilitation

Innovation Consulting

- Business Model Strategy & Validation
- Product & Process Innovation Strategy
- Product Vision Definition
- Transformation Strategy
- Value Proposition Definition



UX & UI

Research

- Data Analysis
- Definition & Evaluation of UX Metrics
- Focus Groups, Interviews & Surveys
- Personas & User Stories
- Qualitative User Research
- Quantitative User Research

Exploration

- Adaptive Design
- Information Architecture
- Low, Mid & High Fidelity Prototyping
- Rapid Prototyping
- Mobile First Concept
- Platform specific UX
- User Experience Design
- User Flows & Wireframing
- User Testing & Validation (e.g. A/B testing, Fake Door Testing)
- UX Concept

Design

- Design Systems & Libraries: Creation & Maintenance
- Development Ready Annotations & Documentation
- Inclusive Design
- Interactive Motion Design
- User Interface Design
- Visual Design & Visual Language Design

Strategy

- Future Foresight
- Product Vision
- Value Proposition



Development & Technologies

Development & DevOps

- CMS Portals & Platforms based on Drupal, Shopify, Kirby, WordPress
- Shop Development (e.g. Shopware6) & 3rd Party integration (e.g.ERP, CRM)
- 3D product configurators
- Backend Development (e.g. Node.js, PHP)
- Frontend Frameworks / Libraries & Development (e.g. React, Vue)
- Design System & Interactive Documentation
- Infrastructure & DevOps (e.g. Docker, k8s, AWS)
- SEO Concept Integration
- Maintenance

Technology Consulting

- CMS Trainings
- Software Tests
- Systems Architecture
- Technical Architecture
- Technical Audits/ Assessments
- Technical Concept
- Technical Handbooks
- Technical Prototyping

Technology Innovation

- Artificial Intelligence-Powered Chatbot Integration
- Artificial Intelligence-Powered Voice Generation Integration
- Artificial Intelligence-Powered Video & Image Generation Integration
- Artificial Intelligence-Powered Audio Generation Integration
- Extended Reality Integration - Virtual, Mixed & Augmented Reality

Product & Project Management

- Agile Roadmap Planning
- Documentation, Handbooks
- Sprint-Based Projects
- Stakeholder Communication



Research & Development

- Prototyping and Proof of Concept (PoC)
 - Smoke Tests
 - Technological Innovation Readiness levels 1-9
 - Technology Research
 - Use Case Development
-

Your contact person



Maik Fahldieck

CEO Taikonauten GmbH

mf@taikonauten.com | [+49 160 96727391](tel:+4916096727391)

Taikonauten GmbH
Prinzenallee 74
13557 Berlin

Managing Director
Maik Fahldieck
Jonas Lempa

Local court
Charlottenburg
HRB 256001 B
USt.IdNr.:
DE278577528

Bank details
Deutsche Bank Berlin
IBAN: DE91 1007 0024 0066
207200
BIC: DEUT DE DB BER